DYMO Label Writer

Appointment Reminder Labels

The DYMO *LabelWriter* printer is used to print appointment Reminder labels that fit nicely on the back of a business card. To use the *LabelWriter*, you must first install the driver that came with the printer. If you did not get a CD with your printer, you can choose to either download the driver or install the driver from your STX CD.

Downloading The Latest Driver

Go to www.dymo.com. Click the **Support** tab, which is the last tab on the right.

Click to download the latest drivers and software for the DYMO printer.

Toward the bottom of the screen, click the option for **LabelWriter (Macintosh)**.

| File	Description	Read Me First Document	File Download
NEW *DYMO Label Software Application Version 7.8 for PowerPC AND Intel based Mac OS X (including v10.5 Leopard)*	Software and drivers for the LabelWriter 300 and 400 series (including the Duo and Twin Turbo)	Click Here	Click Here
NEW *LabelWriter 300 and 400 Series Print Drivers for Mac OS X*	This file contains the standard printer drivers for USB connected 300 and 400 series LabelWriter printers (including the **LabelWriter 4XL**) Consult the **Read Me** document for the complete list of supported printers	Click Here	Click Here

Scroll through the list to find the appropriate software for the type of *LabelWriter* printer you have.

Once you have found the appropriate software, click to download the **Read Me First Document**, as well as the **File Download**. Follow the instructions in the **Read Me First Document**, and install the downloaded driver.

Installing The Driver From The STX CD

Insert the most recent STX CD and open it to the **Third Party Software** folder.
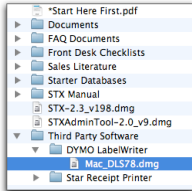
Open the **DYMO LabelWriter** folder and double-click the **Mac_DLS78.dmg** file to begin the installation process.

Once the driver is installed, connect the DYMO *LabelWriter* printer to an available USB port, either in the computer or in a self-powered USB Hub.
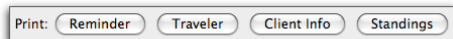
## Configuring STX For Using the DYMO *LabelWriter* Printer
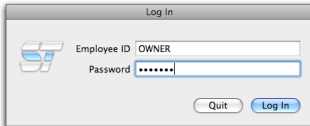
Start STX and log in as OWNER.

Go to the STX menu and select the **Preferences** option. Go to the **Appointments** tab. Use the **Choose Reminder Printer:** popup menu to select the DYMO *LabelWriter*.

The **Print:** options at the bottom of the *Appointment Detail* screen allow you to print a **Reminder** label for the client. Click the **Reminder** button and a label will be printed.
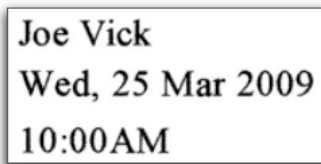
The label includes the client name, the date of the appointment, and the time of the appointment.

Maintenance & Troubleshooting

If you experience problems with broken characters or other print quality issues, you should perform a printer self-test. The self-test verifies that all elements of the print head are in working condition.

To perform a self test for the LabelWriter 300:

1. Turn off the printer using the switch on the back.
2. Press and hold down the form-feed button.
3. Turn on the printer and then release the form-feed button. Your printer will print vertical lines along the width of the printer. To change the test pattern being printed, press the form-feed button.
4. To stop the self-test, simply turn the printer off.

To perform a self-test for LabelWriter 310, 315, and 320:

1. Press and hold down the form-feed button on the front of the printer for 10 seconds. The LED light begins flashing red and green and starts printing vertical lines along the width of the printer. The test pattern automatically changes every 3/4 inch (19 mm).
2. Release the form-feed button.
3. To stop the self-test, press and release the form-feed button.

To perform a self-test for the LabelWriter 330, 330 Turbo, 400, 400 Turbo, Twin Turbo and Duo:

1. Press and hold down the form-feed button on the front of the printer for 10 seconds.
2. Release the form-feed button. The printer will begin printing vertical lines along the width of the printer. The test pattern will automatically change every 3/4 inch (19 mm).
3.To stop the self-test, press and release the form-feed button.

Obtaining Technical Support - Contacting DYMO

DYMO maintains a website at www.dymo.com that offers support for each printer. DYMO's technical support department is also available by phone and fax between 9 A.M. and 8 P.M. Eastern time.

      Web site: www.dymo.com
      Phone: (203) 588-2500
      Fax: (203) 588-2560 or (203) 355-7060
Visit the Support section of their website to contact them by e-mail.